

April 1, 2011

Re: DeRafelo House  
235 Paoli Pike, Malvern, PA

Dear Nick,

I am writing to express my gratitude for your assistance with the construction of our first home. With the homebuilding process being entirely new to me, I know that I asked a lot of questions. The fact that you were always available to answer them in a timely manner is greatly appreciated. I found that your level of responsiveness far outshined that of most contractors that I have worked with, and I believe that was a key element making the process go as smoothly as possible.

Throughout the project, in addition to the level of personalized service you offered, I have been impressed with your engineering knowledge, attention to detail, and willingness to adapt to any situation that arose.

I would highly recommend your services to anyone in need of an engineering firm, and I look forward to any potential future dealings we might have.

Best regards,

Rich DeRafelo